

RECEIVED
CENTRAL FAX CENTER

OCT 15 2004

Glenn Patent Group
3475 Edison Way, Suite L
Menlo Park CA 94025
Tel: 650 474 8400
Fax 650 474 8401
Customer Number 22,862

Certificate of Transmission Under 37 C.F.R. §1.8				
I hereby certify that this paper and the papers and/or fees referred to herein as attached are being transmitted via facsimile to the United States Patent and Trademark Office, at facsimile number (703) 872-9306 on October 15, 2004.				
Date of Deposit	10/15/04	Name of Person Making the Deposit	Della Revecho	Signature of the Person Making the Deposit

In re Application of: Michelle R. Sandholm

Docket No.: ISAA0011

Serial No.: 09/755,738

Art Unit: 3623

Filed: January 05, 2001

Examiner: Irshadulla, M.

Title: Multi-Channel Marketing Database Development Methodology

October 15, 2004

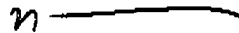
Commissioner of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

Dear Sir:

The above-identified patent application was filed on January 5, 2001. To date we have received no action on this case. Please advise when we might expect this case to be taken up for action.

Respectfully submitted,



Michael A. Glenn
Attorney for Applicant
Reg. No. 30,176

/dcr
Glenn Patent Group
3475 Edison Way, Ste. L
Menlo Park, CA 94025
650-474-8400
Customer No. 22862